



Location

Amerant Bank is the largest community bank headquartered in Florida with over \$10 billion in assets and locations spanning South Florida and Tampa. For more than 40 years, Amerant has built its reputation on genuine community investment, flexible financial solutions, and a deeply personal approach to banking that puts customers and neighborhoods first. From significant community development lending to two decades of top CRA ratings, Amerant is a bank that backs its values with action — serving as the Official Hometown Bank of the Miami Dolphins, the Miami HEAT, and the Tampa Bay Rays, and supporting organizations like United Way, Habitat for Humanity, and Camillus House across the communities it calls home.

With branches across Miami, Fort Lauderdale, Boca Raton, West Palm Beach, Tampa, and beyond, maintaining a consistent, professional, and modern security environment at every location is essential to upholding the trust that Amerant's customers and communities place in them every single day.

Challenge

Managing security across a large and growing network of bank branches spanning multiple Florida markets presented an ongoing and multi-layered challenge. Each branch operates with its own unique layout, entry points, and security requirements, from customer-facing spaces to staff-only and sensitive back-of-house areas. Keeping access control current, reliable, and consistently managed across so many distinct locations required a trusted partner capable of handling diverse scopes of work quickly and professionally.

Beyond standard access control, the evolving threat landscape facing financial institutions demanded a more proactive approach to branch safety. With active shooter incidents becoming an increasing concern across public-facing businesses, Amerant recognized the need for a solution that could go beyond traditional surveillance and provide real-time, intelligent threat detection capable of protecting staff and customers before a situation escalates.

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Solution

AT&I Systems serves as Amerant Bank's dedicated security partner across its branch network, providing comprehensive access control installation, ongoing maintenance, and advanced security technology across locations throughout South Florida and Tampa. At each branch, AT&I has installed and maintained Avigilon ALTA cloud-based access control systems, securing key entry points with a range of modern locking and monitoring hardware — all wired, programmed, and tested by AT&I technicians to ensure every door goes live correctly and reliably.

A standout element of the partnership is the deployment of AI-powered visual firearms detection technology across the branch network — a patented system rooted in U.S. Department of Defense and DARPA research. Integrated directly into each branch's existing camera infrastructure, the system uses artificial intelligence to detect firearms in real time, with human verification built into the process to confirm threats before triggering an automated emergency response. AT&I handled the full on-site installation and AI configuration at each location, working directly with Amerant's security team to ensure every system was fully tested and operational before handoff.

Results

The ongoing partnership with AT&I Systems has allowed Amerant Bank to maintain a consistently high standard of security across its branch network, with each location benefiting from modern, cloud-based access control that is easy to manage, reliable in daily use, and scalable as the bank continues to grow. Staff can move confidently through secured areas knowing that every access point is properly controlled, monitored, and maintained by a trusted partner with deep experience in financial institution security.

The addition of AI-powered firearms detection represents a significant step forward in proactive branch safety — transforming passive camera systems into active, early warning tools capable of detecting a threat and helping trigger a rapid response in the critical seconds that matter most. For a bank built on trust, community, and the promise of being there for the people it serves, having a security infrastructure that protects both customers and staff at the highest level.

