



Location

MD Now Urgent Care is Florida's largest and fastest-growing urgent care provider, operating more than 110 physician-led clinics across the state. As part of the HCA Florida Healthcare network — one of the most expansive healthcare systems in Florida with over 650 sites of care — MD Now is committed to delivering high-quality, convenient medical care to families and individuals across the state. With clinics accredited by the Urgent Care Association and a reputation built on speed, accessibility, and clinical excellence, MD Now operates with the same core promise at every location: trusted care, close to home.

With over 110 clinics serving walk-in patients daily across Florida, maintaining consistent and reliable security at every location is essential to protecting staff, patients, and sensitive medical information. For over 15 years, AT&I Systems has been the trusted security partner helping MD Now uphold that standard across its growing network of clinics.

Challenge

Managing security across a network of more than 110 urgent care clinics spread throughout Florida presents a significant and ongoing challenge. Each location operates as an independent, patient-facing medical facility with its own layout, entry points, and security requirements — from front desk and waiting areas to exam rooms, staff-only zones, and IT infrastructure. With high daily patient volume, valuable medical equipment, and sensitive health data on site, every clinic requires a reliable, multi-layered security approach that can be consistently deployed and maintained across the entire network.

Without a trusted partner capable of standardizing security systems across such a large and geographically diverse portfolio of locations, ensuring consistent protection at every clinic would be an overwhelming undertaking for an organization focused first and foremost on patient care.



Solution

AT&I Systems serves as MD Now's dedicated security partner across its clinic network, providing tailored intrusion alarm and access control solutions designed to keep every location protected and running smoothly.

Each clinic is equipped with a comprehensive alarm system that ensures staff, patients, and sensitive areas are safeguarded around the clock — with reliable central station monitoring in place to provide an added layer of protection at every location. Access control is deployed at key entry points throughout each clinic, giving management the ability to easily oversee and manage access to important areas across the network from a single, cloud-based platform.

Every installation is managed end-to-end by the AT&I team — from initial coordination through final programming and go-live — ensuring a seamless experience with minimal disruption to daily clinic operations. For a healthcare network committed to delivering accessible, high-quality urgent care to every patient who walks through the door, having a reliable and professionally managed security infrastructure means the MD Now team can stay focused entirely on the care they provide.

Results

The long-standing partnership between MD Now and AT&I Systems has allowed the urgent care network to maintain a consistently high and standardized level of security across every clinic in its portfolio. Each location benefits from a reliable, professionally installed alarm and access control infrastructure that protects staff, patients, and sensitive medical assets around the clock. Central station monitoring ensures that any alarm event is responded to immediately, giving clinic managers and corporate leadership confidence that every location is covered.

With cloud-based access control providing remote visibility and management across the network, MD Now's operations team can oversee security at every clinic from a single platform — streamlining administration and ensuring consistent policies are in place from Miami to the Panhandle. For a healthcare provider built on trust, safety, and the wellbeing of the communities it serves, having AT&I as a dedicated long-term partner means every clinic can focus on what matters most — delivering exceptional care to every patient who walks through the door.