



MIRABELLE SENIOR LIVING
Miami, FL

Location

Mirabelle is a premier senior living community located in the vibrant Dadeland neighborhood of Miami, Florida, offering four levels of personalized care — Independent Living, Assisted Living, Connected Living, and Memory Care. Managed by The Arbor Company, a trusted leader in senior living with decades of experience and dozens of communities nationwide, Mirabelle provides residents with spacious apartment layouts, restaurant-quality dining, and an exceptional array of amenities. Residents enjoy a sky lounge and terrace with sweeping views of Biscayne Bay and the Miami skyline, a movie theater, billiards and game room, salon and spa, full fitness center, and a rich calendar of weekly activities.

With residents of varying care levels moving throughout the community daily alongside staff, visitors, and service providers, maintaining a secure, reliable, and carefully managed access control environment is essential to protecting every individual in Mirabelle's care and upholding the standard of safety and dignity the community promises.

Challenge

As a senior living community dedicated to the comfort and wellbeing of its residents, Mirabelle recognized the importance of having a reliable, modern access control infrastructure in place. With an aging system that had reached the end of its life, leadership made the decision to transition to a new, cloud-managed platform that could meet the community's current needs and support its growth for years to come.

The priority throughout the process was clear — move efficiently, preserve as much existing infrastructure as possible, and ensure the transition caused minimal disruption to the residents and staff who depend on the facility every day.





Solution

AT&I Systems transitioned Mirabelle from its legacy access control infrastructure to a modern Verkada cloud-based platform — restoring full functionality across the community's controlled entry points and positioning the facility for long-term reliability and scalability.

Existing control panels were carefully removed and replaced with new controllers, while existing card readers, door locking hardware, and cabling were evaluated and reused wherever compatible — minimizing both cost and disruption to the community throughout the transition. All door hardware was configured and fully commissioned on the new platform, with the system set up for cloud-based remote management, giving Mirabelle's administrative team the ability to manage access levels, schedules, credentials, and real-time alerts from any device, anywhere.

Staff training was provided upon completion, covering everything the team needed to feel confident managing the system day to day.

Results

The upgrade restored critical access control functionality at Mirabelle and transitioned the community from a failed, unsupported legacy system to a modern, cloud-managed platform built for the demands of a senior living environment. With real-time door monitoring, instant alerts for forced entry or doors held open, and centralized remote management, the administrative and care teams now have the visibility and control needed to maintain a safe and secure environment for residents across all levels of care.

The platform's scalability ensures that as Mirabelle continues to grow and evolve, the access control system can expand alongside it without requiring major infrastructure changes. For a community dedicated to providing exceptional care, genuine connection, and peace of mind to every resident and family it serves, having a reliable and intelligent access control system in place is a foundational part of delivering on that promise every single day.